FREEDOM OF INFORMATION ACT 2000

Your request for further information has now been considered and the Council's response to your questions is shown below.

You asked:

Finally, if as you say there are no performance targets set for street wardens, what performance measures are used to assess the overall effectiveness of the service. Assuming these exist could you please provide me with a complete list with any annual targets that have been set against them.

ANSWER

Due to the service currently being under review, we have no targets set for this year. Therefore please find attached last year's list of annual targets.

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

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If you are dissatisfied with the handling of your request please write to: Information Governance Manager Information and Support Leicester City Council FREEPOST (LE985/33) New Walk Centre LEICESTER LE1 6ZG e-mail: FOIA@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at: Information Commissioner's Office Wycliffe House

Water Lane Wilmslow SK9 5AF Telephone: 01625 545 700 www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.

Yours sincerely

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Lynn Wyeth Information Governance Manager