

**Leicester City Council - Freedom of Information Act Request 0697**

**Recorded Incidents of Violence, Vebal Abuse or Harrassment Against Social Care Staff during the Period 1st April 2010 - 31st March 2011**

|                          | Category of Staff (As Defined by Requestor)                     | Physical Violence | Verbal Violence | Anti-social Behaviour | Adult Social Care Total | Of this Total, No. of Incidents Involving Absence from Work of Over 3 Days |
|--------------------------|---|-------------------|-----------------|-----------------------|-------------------------|--|
| Adults Social Care Staff | Qualified Social Workers  | 0                 | 2               | 0                     | 2                       | 0  |
|                          | Qualified Care Staff, excluding social workers                  | 0                 | 0               | 0                     | 0                       | 0  |
|                          | Paraprofessionals or support staff, e.g. social work assistants | 86                | 3               | 0                     | 89                      | 3  |
|                          | Team Leaders & Frontline Managers                               | 0                 | 1               | 0                     | 1                       | 0  |
|                          | Agency Workers  | 7                 | 0               | 0                     | 7                       | 0  |
|                          |   |                   |                 |                       |                         |  |

|   | Category of Staff (As Defined by Requestor)                     | Physical Violence | Verbal Violence | Anti-social Behaviour | Children & YP Social Care Total | Of this Total, No. of Incidents Involving Absence from Work of Over 3 Days |
|---|---|-------------------|-----------------|-----------------------|---------------------------------|--|
| Children & Young People's Social Care Staff | Qualified Social Workers  | 2                 | 0               | 0                     | 2                               | 0  |
|   | Qualified Care Staff, excluding social workers                  | 66                | 1               | 1                     | 68                              | 3  |
|   | Paraprofessionals or support staff, e.g. social work assistants | 15                | 2               | 0                     | 17                              | 1  |
|   | Team Leaders & Frontline Managers                               | 6                 | 0               | 0                     | 6                               | 0  |
|   | Agency Workers  | 5                 | 0               | 0                     | 5                               | 0  |
|   |   |                   |                 |                       |                                 |  |

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**Recorded Incidents of Violence, Verbal Abuse or Harrassment Against Social Care Staff during the Period 1st April 2010 - 31st March 2011**

|  | Category of Staff (As Defined by Requestor)                     | Physical Violence | Verbal Violence | Anti-social Behaviour | Overall Social Care Total (Adults and C&YP) | Of this Total, No. of Incidents Involving Absence from Work of Over 3 Days |
|--|---|-------------------|-----------------|-----------------------|---|--|
| <b>Totals for All Leicester City Council Social Care Staff</b> | Qualified Social Workers  | 2                 | 2               | 0                     | 4   | 0  |
|  | Qualified Care Staff, excluding social workers                  | 66                | 1               | 1                     | 68  | 3  |
|  | Paraprofessionals or support staff, e.g. social work assistants | 101               | 5               | 0                     | 106   | 4  |
|  | Team Leaders & Frontline Managers                               | 6                 | 1               | 0                     | 7   | 0  |
|  | Agency Workers  | 12                | 0               | 0                     | 12  | 0  |
|  |   |                   |                 |                       |   |  |