

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

Q1: For how many individuals with neurological conditions (i.e. people with MS, Huntington's Parkinson's, MND, stroke, brain injury, Dementia) do you provide social care services for? What proportion of your population does this represent?

Q2: Do you collect detailed data which categorises the specific neurological conditions (such as those listed above) those individuals have, and if so, which conditions are included and how many people have each one?

ANSWER:

Between 1st April 2011 to 31st March 2012 - 7,755 clients received a service from adult social care. These people would have been assessed as 'critical' or 'substantial' under the FACS criteria. Within this figure they may be people who had neurological conditions who received a service from us. Apart from the category dementia it is impossible from our systems to segregate these people.

Below are the numbers relating to the dementia category:

No of people, aged 18 and over, with Dementia, who have received a service* in the year 11/12 (1st April 2011 to 31st March 2012)

*Service includes:

a community based service (day care, homecare, meals, direct payment, short term residential – not respite, professional support, equipment and adaptations, advocacy, managed finance)
residential service
nursing care

| Service received in the year - 11/12 | 18-64 | 65 and over | Total 18+ |
|--------------------------------------|-------|-------------|-----------|
| Community based services | 12 | 495 | 507 |
| Residential | 1 | 316 | 317 |
| Nursing care | 0 | 82 | 82 |
| Total | 13 | 893 | 906** |

** a person can appear in more than one category of service during the year. E.g. an individual receives homecare in the early part of the year but later on gets admitted to residential care. Hence this individual will appear in both community based service and residential service

Without double counting the total number of **unique clients**, aged 18 and over, with dementia, receiving a service in the year = 795 (12 aged 18-64 and 783 aged 65+)

1b What proportion of your population does this represent?

No of people in Leicester aged 18 and over (ONS – mid 2010 population estimate) = 236,068

No of people with dementia receiving a service from adult social care in 11/12 = 795

This equates to 33.7 per 10,000 population

Q3: Do you have an agreed methodology e.g. care fund calculator for assessing and commissioning the range of services required by an individual with a neurological condition and complex needs? If yes what is it?

The agreed process for assessing social care needs is by undertaking a Community Care Assessment. Where complex, intense or unpredictable health needs are identified; a Decision Support Tool is also completed with Multi-Disciplinary colleagues to ascertain whether the individual might be eligible for Continuing Health Care or joint funding to meet assessed eligible need. This is the same process for everyone, including those individuals with a neurological condition and complex needs.

Leicester City Council has an agreed methodology within adult social care for the commissioning of individual high cost packages (+£750) for both Residential Care and Supported Living Services. This methodology involves the application of the Care Funding Calculator for newly eligible and existing customers at the point of review or reassessment, across all customer groups, including those with neurological conditions and complex needs. This methodology is applied following the completion of a Community Care Assessment or Reassessment, determination of whether the person is eligible for support and a subsequent support plan having been drawn up.

The Care Funding Calculator is applied to:

- Establish the level of staff support required to meet an individual's needs;
- Support negotiations and agreement of fees, which are appropriate to the needs of the individuals and represents best value;
- Document any specific outcomes which have been agreed with the service user where they want to develop their skills;

Q4: What services under the following categories are available within your local authority to a person with a neurological condition and complex physical needs? If possible please highlight those which are specifically for people with a neurological condition:

- **Advice services: please list the services available**

- **Supported living services: please list the services available**
- **Community support services: please list the services available**
- **Registered residential services including residential care centres and hospices: please list the services available**

| Care Homes | |
|--|--|
| Abberdale House | Aberry House |
| Acorn Hill Nursing Home | Alston House |
| A S Care | Ashleigh Nursing Home |
| Ashton Lodge Home | Foxton Grange Nursing |
| Braunstone Firlands Nursing Home | Clarendon Mews |
| Diwali Nivas | Fosse Court |
| George Hythe House | Glenfield Woodlands |
| Gokul Nivas | Goodwood Orchard |
| Grace Road Care Home | Gratia |
| Grey Ferrers | Groby Lodge |
| | |
| | |
| Hayes Park Residential Home | John Calvert Court |
| Langdale View | Leaholme |
| Lester Hall Apartments | Vishram Ghar |
| Pine View Home | Welford Court Residential |
| Manor Nursing Home (Residential Home) | Mauricare Ltd (Arundel) |
| Meadows Court Blind | New Wycliffe Home For The |
| Pendene House Christians | Pilgrim Home for Elderly |
| Rushey Mead Manor | Scraptoft Court |
| Silver Birches | Skelton Court |
| South Lodge Care Home | Spencefield Grange |
| St Bennetts Care Home | St Georges Care Centre |
| Stonesby House | Stoneygate Ashlands |
| Stoneygate Oaklands Care Units 1 & 2 | London Road Neurological & Specialist |

Home Care Providers

| | |
|-----------------------------|------------------------------|
| Always There Homecare Ltd | Amicare |
| Care UK Homecare | Carewatch Care Services |
| Housing 21 | West Minister Homecare |
| Direct Health UK Ltd | Domiciliary Care Services |
| Help at Home | New Horizons Care Ltd |

Supported Living Services

| | |
|-------------------------|---------------------------|
| Accredo Ltd Ltd | Advance Housing & Support |
| Creative Support Ltd | Future Home Care |
| Lifeways Community Care | |

Voluntary Sector

| |
|-----------------------|
| Alzheimers (Advisory) |
| Headway |

Direct Payments Support Services

Enham- Advisory service to all client groups

Q5: What neurological specific services do you have for those in transition from children's to adults services?

Of the neurological conditions described, brain injury or acquired brain injury is the most likely condition that support services are likely to come across when supporting young people age 14 onwards preparing for adulthood.

If these young people are on roll at school, with a statement of special educational needs, they would go through the transition planning process as part of the statutory annual review process, until they leave school.

If they were likely to be eligible for services into adult life, Adult Social Care Transitions Team would undertake a community care assessment, and as part of the assessment process, identify those young people who may be eligible for 100% NHS Continuing Healthcare funding.

Transition Planning could focus on further education, learning and work, future planning for good health, independence and independent living, friendships, relationships and accessing opportunities in the community, and would focus on what best met the young person's needs and aspirations.

There may be some young people who do not go through this process who acquire a brain injury at some point in their lives, and depending on their age, may be referred to the Transitions Team or a locality team or through Health Service channels to relevant support networks.

Headway Leicester, Leicestershire and Rutland and the NHS Brain Injury Service are the only specific services.

Q6: Does the local authority have an agreed local commissioning strategy for people with neurological conditions with complex needs? If so does that strategy include working with charity providers? If not, does your authority have plans to draw up a specific commissioning strategy for services to meet the needs of people with neurological conditions?

A joint commissioning strategy for people with physical and sensory disabilities is being developed and will include the needs of people with neurological conditions with complex needs. The strategy will also consider how both the local authority and the clinical commissioning groups will work with the third sector to deliver outcome based services in an environment that best suits people's needs.

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If you are dissatisfied with the handling of your request please write to:

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Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: FOIA@leicester.gov.uk

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