

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

How many notifications under Section 11 of the Data Protection Act 1984 have you received in the last 12 months?

ANSWER:

Marketing have confirmed they have 15 requests under section 11 in the last 12 months. However it should be noted that there is not a central or departmental log kept of these notifications.

How many complaints have you received from people specifically relating to the practice of either pre-ticking or not pre-ticking the edited register opt-out box, or relating to any change in your practise of pre-ticking the Edited Register opt-out. Please provide copies of any complaints that were made in writing.

Complaints made with regards to the opting out of the edited register or to changes of approach concerning this will normally have been via a telephone call to offices during the annual canvass period. The comment / question will have been answered at that time by a member of the team and would not have been recorded. Therefore we are unable to give a number but there would, in any canvass period, be a number of enquiries concerning this issue. They are generally enquiries rather than complaints.

One complaint has been made in writing over the last 12 months, and has been attached to this response. Personal information has been removed since we consider that to be an absolute exemption under section 40(2) (personal data), and this therefore constitutes a refusal under section 17 of the Freedom of information Act 2000.

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:
Information Governance Manager

Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG
e-mail: FOIA@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.