

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

Do you provide disability awareness training to library staff?

ANSWER

Yes, we have the following available or have provided previously

1. Disability awareness provided by Leicester City Council
2. Learning disabilities awareness provided by Mencap
3. Access for all – provided internally by library staff
4. Learning disabilities awareness provided by Learning Disabilities Team
5. Vulnerable adults - Safeguarding awareness provided by Leicester City Council at levels required for particular jobs [levels 1, 2a and 2b]
6. Other specific safeguarding awareness

Also some e-learning modules taken in by staff – assistive technologies, Equal opportunities [module 2 covers the 2010 Act]

What percentage of library staff have completed such training?

Total current staff 194

Course 1 - 0

Course 2 - 1

Course 3 - 136

Course 4 - 25

Course 5 – L1 = 76, L2a = 12, L2b = 19

Course 6 - 18

Total courses attended = 287

Has the training been updated to include the introduction of the 2010 Equality Act?

Leicester City Council offers an e-learning module that covers the 2010 Equality Act

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If you are dissatisfied with the handling of your request please write to:

Information Governance Manager

Information and Support

Leicester City Council

FREEPOST (LE985/33)

New Walk Centre

LEICESTER LE1 6ZG

e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow SK9 5AF

Telephone: 01625 545 700

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.