

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

The support offered to over 40's if they are made redundant and are currently on JSA. Multi-access centres do not exist so what support is there to over 40's that help them find a job

ANSWER

Leicester City Council itself does not provide specialist support for over 40s job seekers. The route that Leicester City Council takes to support people in the city looking for work is through its network of 8 Multi – Access Centres that provide employment support to those out of work. This would include those on JSA who have been made redundant. The MACs services are open to all people of working age who are out of work. MACs provide individual support to job seekers and would, therefore, take account of the job seeker's age and would provide appropriate support as needed, including signposting into support offered by other agencies, and job centre plus where this is available.

MACs are still in existence and are open for business in the following areas, as below. I also provide a link to their web site here:

<http://www.multiaccesscentres.com/>

It you want to know more about the MACs the main contact is on 233 4343.

Centres are available in:

Braunstone

Main Office, B Working
Gallards Hill
Braunstone
Leicester, LE3 1QR

Opening Times:

Monday - Thursday 10am - 5pm

Friday 10am - 4:30pm

Call: 0116 225 2484

Highfields

Highfields Centre
96 Melbourne Road
Leicester, LE2 0DS

Opening Times:

Monday - Thursday 9am - 9pm

Friday 9am - 6pm

Call: 0116 253 1053

Leicester City Centre

Leicester Adult Education College
Wellington Street
Leicester, LE1 6HL

Opening Times:

Monday - Thursday 10am - 5pm

Friday 10am - 4pm

Call: 0116 299 5404

New Parks, Braunstone Frith & Kirby Frith

New Parks Community Centre
St Oswalds Road
Leicester, LE3 6RG

Opening Times:
Monday - Thursday 9am - 5pm
Friday 9am - 4pm
Call: 0116 222 1072

North East Leicester

Northfields Neighbourhood Centre
Brighton Road
Leicester, LE5 0HD

Opening Times:
Monday - Wednesday 9am - 5pm
Thursday 9am - 3pm
Friday 9am - 2pm
Call: 0116 294 6090

North West Leicester

Home Farm Square
Leicester, LE4 0RU

Opening Times:
Monday - Wednesday 9am - 5pm
Thursday - Friday 9am - 9pm
Call: 0116 235 2980

Saffron, Eyres Monsell & Gilmorton

Main Office Linwood Centre
Linwood Lane
Leicester, LE2 6QJ

Opening Times:
Monday - Friday 9am - 5pm
Call: 0116 373 7244

St Matthews MAC

St Matthews Neighbourhood Centre
10 Malabar road,
Leicester, LE1 2PD

Opening Times
Monday –Friday 10.00 am – 4pm
Call: 0116 223 2358

All people claiming JSA come under the support offered by jobcentre plus and the DWP. After 12 months of unemployment all JSA claimants over 25 are placed on the Work Programme which gives extra support, for up to 2 years, for those seeking work.

I provide a link to the jobcentre plus web site here:

<http://www.jobcentreplus.gov.uk/>

The web page gives all measures currently in operation, their eligibility criteria and details about the Work Programme.

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If you are dissatisfied with the handling of your request please write to:

Information Governance Manager
Information and Support
Leicester City Council
FREEPOST (LE985/33)
New Walk Centre
LEICESTER LE1 6ZG

e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.