

## FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

**You asked:**

**I would be grateful if you could tell me:**

<b>Question</b>	<b>2011/12 figures</b>
<b>1) How many complaints against private landlords concerning illegal eviction have you received in the financial year 2011/12?</b>	<b>38</b>
<b>2) How many complaints against private landlords concerning harassment have you received in the financial year 2011/12?</b>	<b>13</b>
<b>3) How many complaints against private landlords concerning category I or II hazards under the Housing Health and Safety Rating System (HHSRS) have you received in the financial year 2011/12?</b>	<b>746</b>
<b>4) How many complaints against private landlords concerning unlicensed Houses in Multiple Occupation have you received in the financial year 2011/12?</b>	<b>48</b>
<b>5) How many complaints concerning financial scams (such as unfair charges, withheld deposits), against private landlords have you received in the financial year 2011/12?</b>	<b>7</b>

**6) Roughly, how many private landlords have you repeatedly dealt with that give you continued cause for concern? 4**

**7) How many cases against private landlords in total have you taken pre-enforcement action (such as a letter or verbal warning to the landlord) and in how many cases were you able to resolve the issue in the financial year 2011/12?**

	<b>2011/12</b>
<b>Number of cases where pre-enforcement action taken</b>	<b>Not recorded</b>
<b>Number of cases where pre-enforcement action resolved the issue</b>	<b>Not recorded</b>

**8) On how many cases have you taken formal enforcement action (such as injunctions or court orders) against private landlords in the financial year 2011/12? and how many have been complied with?**

	<b>2011/12</b>
<b>Number of enforcement actions initiated against private landlords</b>	<b>0</b>
<b>Number of enforcement actions complied with</b>	<b>0</b>

**9) How many prosecutions have you brought against private landlords in the financial year 2011/12? and how many were successful?**

	<b>2011/12</b>
<b>Number of prosecutions brought against private landlords</b>	<b>1</b>
<b>Number of successful prosecutions against private landlords</b>	<b>1</b>

10) i) What proportion and ii) how many of your local authority's private rented properties meet the Decent Homes Standard?

	<b>Figure</b>	<b>Year data collected (if known)</b>
<b>Proportion of private rented homes which meet the Decent Homes Standard</b>	<b>56%</b>	<b>2010</b>
<b>Total number of private rented homes which meet the Decent Homes Standard</b>	<b>12,464</b>	<b>2010</b>

12) When dealing with private landlords in the financial year 2011/12 have you seen cases where their behaviour or neglect has required the involvement other public services?

	<b>Yes/No</b>	<b>If yes please can you estimate the number of cases</b>
<b>Fire (e.g. due to hazards in the property)</b>	<b>Yes</b>	<b>9</b>
<b>Health (e.g. hospitalisation of a tenant)</b>	<b>No</b>	
<b>Police (e.g. prosecuting a landlord)</b>	<b>No</b>	
<b>Other (please specify)</b>	<b>Yes</b>	<b>Building Control (not quantified)</b>

13) i) How many private landlords operating in your local authority are currently accredited (if you have an accreditation scheme); ii) what proportion is this of all private landlords and iii) what year did your accreditation scheme come into force?

<b>Total number of accredited private landlords</b>	<b>19</b>
<b>Proportion of total private landlords</b>	<b>Not Quantified</b>
<b>Year the accreditation scheme came into force</b>	<b>November 2008</b>
<b>Our local authority does not run an accreditation scheme</b>	<b>Regional scheme for the East Midlands - EMLAS</b>

14) Is there anything else you would like to tell us about how you deal with problem landlords in your area? **No**

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If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager**

**Information and Support**

**Leicester City Council**

**FREEPOST (LE985/33)**

**New Walk Centre**

**LEICESTER LE1 6ZG**

e-mail: [info.requests@leicester.gov.uk](mailto:info.requests@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office**

**Wycliffe House**

**Water Lane**

**Wilmslow SK9 5AF**

**Telephone: 01625 545 700**

[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.

Yours sincerely

**Lynn Wyeth**

**Information Governance Manager**