

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

I was wondering if you would be able to answer the following questions listed below. The answers would be greatly appreciated.

ANSWER

The waste management services for the City Council are contracted out to Biffa Waste Services, who provide the tonnage data.

- 1. Does your department have a manual (data entry) or electronic system to record weighbridge tickets from your collection rounds?**

Electronic

- 2. What waste management admin system do you use?
E.g. Whitespace (External Contractor) or Access database (Internally maintained) etc.**

Biffa in house called Central System

- 3. Does the system allow you to geographically map data?
E.g. tonnages per collection round / tonnages per electoral ward etc**

No.

- 4. Does the system allow you calculate recycling and composting rates per collection round / electoral ward?**

No

- 5. Does the system allow you to calculate collected residual waste per household?**

Not automatically per household but the system can total residual waste

- 6. Does the system allow you to calculate municipal waste tonnages collected?**

Yes

7. Does the system allow you to calculate overall collected waste tonnages per population head?

Not automatically per population, but the system can identify collected waste

8. Does the system allow you to calculate participation rates?

No

9. Does the system automatically link material tonnages to Waste Data Flow?

No

10. If a system was available to carry out the calculations mentioned above and many more, would your department be interested?

No

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If you are dissatisfied with the handling of your request please write to:

Information Governance Manager

Information and Support

Leicester City Council

FREEPOST (LE985/33)

New Walk Centre

LEICESTER LE1 6ZG

e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow SK9 5AF

Telephone: 01625 545 700

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.