

## **FREEDOM OF INFORMATION ACT 2000**

Your request for information has now been considered and the Council's response to your questions is shown below.

**You asked:**

**I was wondering if you would be able to answer the following questions listed below. The answers would be greatly appreciated.**

### **ANSWER**

The waste management services for the City Council are contracted out to Biffa Waste Services, who provide the tonnage data.

- 1. Does your department have a manual (data entry) or electronic system to record weighbridge tickets from your collection rounds?**

Electronic

- 2. What waste management admin system do you use?  
E.g. Whitespace (External Contractor) or Access database (Internally maintained) etc.**

Biffa in house called Central System

- 3. Does the system allow you to geographically map data?  
E.g. tonnages per collection round / tonnages per electoral ward etc**

No.

- 4. Does the system allow you calculate recycling and composting rates per collection round / electoral ward?**

No

- 5. Does the system allow you to calculate collected residual waste per household?**

Not automatically per household but the system can total residual waste

- 6. Does the system allow you to calculate municipal waste tonnages collected?**

Yes

**7. Does the system allow you to calculate overall collected waste tonnages per population head?**

Not automatically per population, but the system can identify collected waste

**8. Does the system allow you to calculate participation rates?**

No

**9. Does the system automatically link material tonnages to Waste Data Flow?**

No

**10. If a system was available to carry out the calculations mentioned above and many more, would your department be interested?**

No

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

**Information Governance Manager**

**Information and Support**

**Leicester City Council**

**FREEPOST (LE985/33)**

**New Walk Centre**

**LEICESTER LE1 6ZG**

e-mail: [info.requests@leicester.gov.uk](mailto:info.requests@leicester.gov.uk)

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

**Information Commissioner's Office**

**Wycliffe House**

**Water Lane**

**Wilmslow SK9 5AF**

**Telephone: 01625 545 700**

[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.