

FREEDOM OF INFORMATION ACT 2000

Your request for information has now been considered and the Council's response to your questions is shown below.

You asked:

a) A breakdown of costs (including internal and third party costs) incurred during the initial setup of the new "Leicestershire Searches" portal.

ANSWER:

The Leicestershire Searches portal was paid for via government Regional Improvement & Efficiency Programme (RIEP) funding. As such Leicester City Council does not hold this information. Therefore this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act.

Leicester City Council did incur one additional cost of £600 to create an interface to allow customer payments to be received direct into the LCC finance system.

b) A breakdown of estimated costs (including internal and third party costs) likely to be incurred over the next 3 years for on-going support, maintenance and 'fixes' for the "Leicestershire Searches" portal.

There is not anticipated to be any additional charges for maintenance, support or fixes over the next 3 years as the site is hosted by a local authority partner.

c) How much lower do you intend to make the e-price for searches ordered via NLIS as compared to those ordered via the portal?

There will no difference in price for customers that access our service by any means (NLIS, Leicestershire Searches portal, by telephone or other).

d) When do you expect the revised fees to come into effect?

Not Applicable

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

Not all the information that is supplied which is covered by copyright will be the Council's copyright, for example it may be the copyright of a government department or another Council. You should seek either the Council's consent

or their consent as appropriate. The Council is willing to advise you of any such potential issues on request. In order to make a request to re-use the information please contact the Information Governance Manager using the details below.

If you are dissatisfied with the handling of your request please write to:

Information Governance Manager

Information and Support

Leicester City Council

FREEPOST (LE985/33)

New Walk Centre

LEICESTER LE1 6ZG

e-mail: info.requests@leicester.gov.uk

Your request for internal review should be submitted to the above address within 40 (forty) working days of receipt by you of this response. Any such request received after this time will only be considered at the Council's absolute discretion.

You can also complain to the Information Commissioner at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow SK9 5AF

Telephone: 01625 545 700

www.informationcommissioner.gov.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal to the Information Governance Manager before contacting the Commissioner.