**Older People's Social Care Survey – Freedom of Information Request**

Thank you for your time and work in completing this survey.

We will use the data you provide to calculate average social care costs for older people across the country, and to find out about gaps in provision. These findings will be detailed in the Older People's Social Care Survey 2016, which we aim to publish towards the end of this calendar year.

Please draw your answers from your latest available data, such as market position statements and finance returns. For all answers, please also indicate what time period your answers relate to (eg. 2015/16). **Where you are unable to provide an accurate response, please provide your closest approximation based on your available data, such as your market position statements, noting that the figure is an approximation.**

**Glossary of terms**

*Care home*: 24-hour support in residential accommodation rather than care in an adult’s own home. Includes meals and personal care, such as help with washing and dressing.

*Care home with dementia support*: Residential care home with specialist support for people living with dementia.

*Nursing home*: Care home with 24-hour access to a qualified nurse.

*Nursing home with dementia support:* Nursing home with specialist support for people living with dementia.

*FNC (Funded Nursing Care):* Funding provided by the NHS to support provision of nursing care by a registered nurse. Please include FNC rates, and any other funding, to reflect the actual prices charged to individuals.

*Extra care housing*: Schemes that support older people to live independently in their own home by providing 24-hour emergency or on-site support.

*Home care*: Support provided at person's own home to help with personal care tasks, or getting out of the house for shopping and leisure activities.

*Community alarms*: Telecare schemes, such as pendant alarms, used to help people remain independent and safe.

*Community meals*: Hot, chilled, or frozen meals delivered to people who cannot prepare meals themselves.

*Local authority (LA)-funded places:* Places that are entirely, or partly, funded by the local authority, or the NHS.

*Self-funded places*: Places that are entirely funded by the service user’s own funds.

*Older people*: People aged 65 and over

1. *About you*

(Your personal details do not form part of the FOI request, however they are useful for further inquiries about this survey).

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| --- | --- |
| Local Authority/ HSC Trust | Leicester City Council |
| Name | Matt Cooper |
| Job title | Contracts & Assurance Business Manager |
| Phone number | 0116 454 2145 |

1. *Average and maximum prices*
2. Please provide the average and maximum prices for LA-funded places and the average prices for self-funded places**. If you do not have exact figures for this group, please provide your closest approximations based on your available data**, such as your market position statements. Eg. “between £650 and £700 a week” or “approx. £675”.

|  |  |  |  |
| --- | --- | --- | --- |
|  | LA-funded | | Self-funded |
|  | Average prices | Maximum prices | Average prices |
| Care home (£/week) assumed for 18 -64 Adults for Residential Care | £868 per week | See additional notes below. | Not Known |
| Care home with dementia support (£/week) assumed for 65 and over older people for Residential Care | £594 per week | See additional notes below | Not Known |
| Nursing home (£/week) (incl. FNC) assumed fro 18 -64 Adults for Nursing Care | £937 per week | See additional notes below | Not Known |
| Nursing home with dementia support (£/week) (incl. FNC) assumed for 65 and over Older People for Nursing Care | £557 per week | See additional notes below | Not Known |
| Extra care housing (£/week) | 170 units (if asked) LCC don’t fund specific places – costs will be packages of care/support which will be individual and any housing benefit charges. | Not available | Not Known |
| Home care (£/hour) | £12.70 per hour externally provided  £48.16 per week in-house provision | £13.58 | Not Known |

**Please indicate what time period your answers relate to:**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 2015/16 figures from ASC FR (Adult Social care Finance Return) exercise.  **Note** – Residential Care / Nursing Care Average Prices based on actual averages paid in 2015/16. This is inclusive of the main published banded rates payable for defined assessed needs plus any additional allowances paid for specific extra care/support funded for individual service users.  In terms of our published banded rates for Residential Care / Nursing Care – for 2016/17 these are as follows:   |  |  |  |  | | --- | --- | --- | --- | | Service | Payment to Providers | Charge to Customers | Charge to Health/Other LA’s | | Residential Care (per week) | £362.00 | £362.00 | £362.00 | | Interim Rates | | Res Band 1 – Older People | | Res Band 2 – Mental Illness / Drug & Alc. | £382.00 | £382.00 | £382.00 | | Res Band 3- Dependent Older People | £426.00 | £426.00 | £426.00 | | Res Band 4 – Learning Disability | £433.00 | £433.00 | £433.00 | | Res Band 5 – Highly Dependent OP / PD | £475.00 | £475.00 | £475.00 | | Residential Nursing Band | £463.00 | £463.00 | £463.00 | | Leicester City Council EPH | n/a | £449.00 | £579.00 | | *Where additional needs have been identified the payments to providers will exceed the banded rates shown here. The rate charged to Health / other authorities in these cases will be the rate paid to the provider.* | | | | |

1. *Units*
2. Please provide the number of units purchased for older people by local authorities and self-funders. **Please use your closest approximations if exact figures are unavailable.**

|  |  |  |  |
| --- | --- | --- | --- |
|  | | Number of units (LA-funded) | Self-funded units |
| Care home (beds) | | 1866 | Not known |
| Nursing home (beds) | | 259 | Not known |
| Care home with dementia support (beds) | | 384 | Not known |
| Nursing home with dementia support (beds) | | 64 | Not known |
| Sheltered housing (beds) | | 424 units of **RSL provision** funded non statutory support.  **Internal sheltered provision** of circa 400 units | Not known |
| Home care | (hours) | 929,476 | Not known |
| (users) | 2,596 | Not known |

**Please indicate what time period your answers relate to:**

|  |
| --- |
| Sept 2016 |

1. *Telecare and community meals*
2. Please describe the provision of these services for older people. Please provide additional details if necessary. **Please use your closest approximations, if exact figures are unavailable**.

|  |  |  |
| --- | --- | --- |
|  | Community Meals | Community alarms |
| Does the local authority  commission this service? | Yes, 3 providers via a framework agreement ending in October 2017. | Yes |
| What is the average price for LA-funded services? | £6.83(per meal)  Service users contribute £3.65 towards each meal | LCC tenants no Housing Benefit = £3.12pw charged over 50 weeks  LCC Tenants on Housing Benefit = Annual charge = £22 |
| What is the average price for self-funded services? | Information held by multiple private providers and not shared with the council | Private Customer = £3.00 pw – Quarterly charge = £39 |
| How many LA-funded people use the service each week? | 84 | 2,072 |
| How many self-funded people use the service each week? | Information held by multiple private providers and not shared with the council | 1,791 |
| How many LA-funded meals are delivered each week? | 488 |  |
| How many self-funded meals are delivered each week? | Information held by multiple private providers and not shared with the council |  |

**Please indicate what time period your answers relate to:**

|  |
| --- |
| Community meals information correct as at 1st April 2016  Community Alarms information as at Sept 2016. |

1. *Source of funding*
2. How many older people in receipt of social care in your area are entirely LA-funded, partly LA-funded, or entirely self-funded? **Please use your closest approximations, if exact figures are unavailable**.

|  |  |
| --- | --- |
| Entirely LA-funded | We do not have an exact figure at this time. |
| Partly LA-funded | We do not have an exact figure at this time. |
| Entirely self-funded | Not Known |

**Please indicate what time period your answers relate to:**

|  |
| --- |
| Sept 2016 |

1. Of the residential places for people aged 65 and over that you commission, what proportion are paid for with top-ups from third parties? **Please enter an exact figure if you are able to or indicate approximations with a cross** (X).

|  |  |
| --- | --- |
| Exact proportion |  |
| Less than 25% | x |
| 26% - 50% |  |
| 51% - 75% |  |
| More than 76% |  |

**Please indicate what time period your answers relate to:**

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| --- |
| April 2016 |

1. *Sufficiency of Services*
2. Based on your latest market analysis, is there sufficient provision in your area to meet the care needs of older people for the following services? **Please indicate with a cross (X)**.

|  |  |  |  |
| --- | --- | --- | --- |
|  | Yes | No | Don’t Know |
| Care home | X |  |  |
| Care home with dementia support | X |  |  |
| Nursing home | X |  |  |
| Nursing home with dementia support | X |  |  |
| Extra care housing |  | No |  |
| Home care | X |  |  |
| Care home | X |  |  |
| Community meals | X |  |  |
| Community alarms | X |  |  |

**Please indicate what time period your answers relate to:**

|  |
| --- |
| September 2016 |

1. If you indicated ‘No’ or ‘Don’t Know’ for any answers, please use the space below to tell us about the issues in your area. We are grateful for any additional information.

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| --- |
| Extra Care - 150 due to be developed currently paused awaiting LHA decision. |

Thank-you for for completing this survey.

If you have any feedback on the survey, or any additional comments about your data collection, please use the space below, or contact Gordon Cameron using the above contact details.

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| Note:  2 (i) Extra Care / sheltered housing - we don’t ‘place’ we have nominations rights but funding is via the individual or HB with any additional support via a care package, which will be the home care data.  We can only provide details of the fees, charges and numbers of service users who are the subject of Council support. We do not hold details of self-funders. Therefore, this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council. |