

COMMUNITY LANGUAGE SERVICES
Room No: 2.33, Town Hall
Town Hall Square
LEICESTER CITY COUNCIL, LEICESTER LE1 9BG

E-mail: cls@leicester.gov.uk

EVALUATION FORM FOR INTERPRETATION WORK

IF YOU DO NOT WISH TO FILL THE EVALUATION FORM NOW, PLEASE ASK THE INTERPRETER TO PROVIDE ANOTHER FORM FOR YOU TO SEND DIRECTLY TO COMMUNITY LANGUAGE SERVICES WITH YOUR COMMENTS.

Job Ref: _____

1. How would you rate the services provided by CLS?

Excellent Very good Good Satisfactory Poor

2. How likely are you to recommend our services to your colleagues ?

Very Likely Somewhat Likely Neither Likely nor Unlikely Somewhat Unlikely Very Unlikely

3. In your opinion how well the interpreter carried out her/his task ?

Excellent Very good Good Satisfactory Poor

4. Did the Interpreter arrive on time ?

Yes No

5. Would you use our service again?

Definitely Probably Not sure Probably not Definitely not

6. Any other comments

Signature: _____ Date: _____

Please return this form to the above address of Community Language Services.