**Older People’s Care Survey 2018 – Freedom of Information Request**

Thank you for your time completing this survey.

We will use the data you provide to calculate average social care costs for older people across the country, and to find out about gaps in provision. These findings will be detailed in the Older People's Care Survey 2018, which we aim to publish in Winter.

If you have difficulty completing any sections, please contact Josh Cottell at Coram Family and Childcare (020 7239 4992) or email [josh.cottell@familyandchildcaretrust.org](mailto:josh.cottell@familyandchildcaretrust.org)

The survey deadline is Friday 19 October.

Please draw your answers from your latest available data, such as market position statements and finance returns. **Where you are unable to provide an accurate response, please provide your closest approximation based on your available data, such as your market position statements, noting that the figure is an approximation.**

**Glossary of terms**

*Care home*: 24-hour support in residential accommodation rather than care in an adult’s own home. Includes meals and personal care, such as help with washing and dressing.

*Care home with dementia support*: Care home with specialist support for people living with dementia.

*Nursing home*: Care home with 24-hour access to a qualified nurse.

*Nursing home with dementia support:* Nursing home with specialist support for people living with dementia.

*FNC (Funded Nursing Care):* FNC (also known as RNCC – Registered Nursing Care Contribution) is funding provided by the NHS to support provision of nursing care by a registered nurse. Please take into account reimbursements paid to settings through FNC, and any other funding, to reflect the actual price charged per individual place.

*Extra care housing*: Schemes that support older people to live independently, often in purpose-built accommodation and with 24-hour emergency or on-site support.

*Home care*: Support provided at a person's own home to help with personal care tasks, or getting out of the house for shopping and leisure activities.

*Local authority (LA)-funded places:* Places that are entirely, or partly, funded by the local authority, and/or the NHS.

*Self-funded places*: Places that are entirely funded by the service user’s own funds.

*Older people*: People aged 65 and over.

*Out of Area Placements:* Placements of older people in residential care (i.e. care homes or nursing homes) outside of their local authority area.

Service provision always refers to that operated by both the local authority and the private, voluntary and independent sector.

1. **About you**

*Your personal details do not form part of the FOI request, however they are useful for further inquiries about this survey.*

|  |  |
| --- | --- |
| Local Authority | Leicester City Council |
| Name | Tracie Rees |
| Job title | Director of Adult Social Care & Commissioning |
| Phone number | 0116 454 2301 |

1. **Average and maximum prices**
2. Please provide the average and maximum prices of LA-funded places and the average prices of self-funded places for older people**. If you do not have exact figures for this group, please provide your closest approximations based on your available data**, such as your market position statements. E.g. “between £650 and £700 a week” or “approx. £675”.

Please note:

1.       All prices in the table below will be weekly payments for packages of care made by LCC.

2.       We do not hold information in relation to self-funded prices. Therefore, this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

|  |  |  |  |
| --- | --- | --- | --- |
|  | **LA-funded** | | **Self-funded** |
| Average price per place | Maximum price per place | Average price per place |
| Care home (£/week) | £528.21 | £3694.17 | N/A |
| Care home with dementia support (£/week) | £498.53 | £1036 | N/A |
| Nursing home (£/week) (after FNC)\*glossary pf | £538.51 | £1061.12 | N/A |
| Nursing home with dementia support (£/week) (after FNC)\* | £540.63 | £966.74 | N/A |
| Extra care housing (£/week)\*\* | £321.40 | £957.60 | N/A |
| Home care (£/Week) | £201.13 | £2817.15 | N/A |

*\** ***Please take into account reimbursements paid to settings through FNC (see glossary), to reflect the actual price charged per individual place*** *(ie. the difference between the total amount received by a setting and reimbursements they may receive through FNC).*

*\*\* If you only have the hourly price of extra care housing, please provide the price for the average number of hours of care used per week.*

1. **Number of individuals using services**
2. Please provide the **number of older people** using the following services over a year (ie. the most recent 12-month period you hold data for). **Please use your closest approximations, if exact figures are unavailable.**

|  |  |  |
| --- | --- | --- |
|  | Number of individuals (LA-funded) | Number of individuals (self-funded) |
| Care home | 1187 | N/A |
| Care home with dementia support | 342 | N/A |
| Nursing home | 229 | N/A |
| Nursing home with dementia support | 66 | N/A |
| Extra care housing | 35 | N/A |
| Home care | 2022 | N/A |

1. Please provide the **number of** **hours per year** used by all older people using **home care services** in total (ie. the most recent 12-month period you hold data for). **Please use your closest approximations, if exact figures are unavailable.**

|  |  |  |
| --- | --- | --- |
|  | LA-funded hours per year | Self-funded hours per year |
| Home care (*hours per year*) | 902,831 (2017-18) | N/A |

1. **Source of funding**
2. What **proportion** of older people in receipt of social care in your area are entirely LA-funded, partly LA-funded, or entirely self-funded? This includes all kinds of social care referenced in our glossary at the beginning of the survey. **Please use your closest approximations, if exact figures are unavailable.**

|  |  |  |
| --- | --- | --- |
| Entirely LA-funded | Partly LA-funded | Entirely self-funded |
| n/a% | n/a% | n/a% |

We do not hold information in relation to self-funded placements. Therefore, this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000 because, in accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

Section 12 of the Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the appropriate limit, which for local government is set at £450. This represents the estimated cost of one person spending more than 18 hours in determining whether the department holds the information, locating, retrieving and extracting the information.

The data regarding service users that we partly fund is not held in a reportable format. This information would be held on an individual’s case file and would require the trawl of each service user record. We would need to search over 5,000 records to gather the data requested.

This is therefore a Refusal Notice under section 17.1 of the Freedom of Information Act, because under the provisions of section 12.1 of the Act, the Council estimates that to comply with your request in its current form will exceed the appropriate limit.

1. What proportion of the places for older people in residential care (ie. care homes and nursing homes) that you commission are funded using top-ups from third parties (to any extent)? **Please use your closest approximations, if exact figures are unavailable.**

|  |  |
| --- | --- |
| Proportion of places paid for with top-ups from third parties | 10.5% |

1. **Sufficiency of Services**
2. Based on your latest market analysis, is there sufficient provision in your area to meet the care needs of older people for the following services? **Please indicate with a cross (X).**

|  |  |  |  |
| --- | --- | --- | --- |
|  | Yes | No | Don’t Know |
| Care home | X |  |  |
| Care home with dementia support | X |  |  |
| Nursing home | X |  |  |
| Nursing home with dementia support | X |  |  |
| Extra care housing | X |  |  |
| Home care | X |  |  |

When did you most recently assess sufficiency?

|  |
| --- |
| 2017 |

1. OPTIONAL: If you indicated ‘No’ or ‘Don’t Know’ for any answers, please use the space below to tell us about the issues in your area. We are grateful for any additional information.

|  |
| --- |
|  |

1. **Out of area placements**
2. Do you use out of area placements for older people’s care? (See glossary for definition.) **Please indicate with a cross (X).**

|  |  |  |
| --- | --- | --- |
| Yes | No | Data not held/inaccessible |
| X |  |  |

1. If so, what proportion of your total placements for older people’s care are out of area? **Please use your closest approximations if exact figures are unavailable, or leave blank if the data is not held or not accessible.**

|  |  |
| --- | --- |
| Proportion of provision sourced from outside your local authority area | 8% |

1. **Future projections**
2. Do you expect the following to increase, decrease or stay the same over the next year? **Please indicate with a cross (X).**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Increase | Decrease | Stay the same | Don’t know |
| Demand for older people’s care | X |  |  |  |
| Supply of older people’s care |  |  | X |  |
| Funding available per person needing care | See below | See below | See below | See below |

Every person has funding based on needs. There will be more people eligible, but the duty of the authority has not changed and will meet needs – funding is intended to remain proportionate per person to the type of needs presented even if the volume of people increases. Any changes to rates that underpin our funding of eligible needs are reviewed regularly and shared with the market.

**Thank you for completing this survey.**

*OPTIONAL: If you have any feedback on the survey or any additional comments, please use the space below, or contact Josh Cottell using the above contact details.*

|  |
| --- |
|  |