Notes:

As per the clarification sought in relation to this request, Leicester City Council is not responsible for ‘Personal Health Budgets’. As agreed with the requestor, we have provided data relating to ‘Direct Payments’ – these are payments made to assessed individuals that are eligible for social care and have expressed a willingness to manage their own funding, either independently or in partnership with a support service.

Please also note individuals funded by the Local Authority are not usually referred to as ‘Patients’. For reference, Leicester City Council would use the term ‘Service Users’.

Social Care Financial Review

1. Has the council undertaken any financial reviews to identify erroneous payments with regards to social care funding allocation or payments in the last five financial-years (2012/13 – 2017/18)?
   1. If so, please state who conducted this review? – Internal
   2. What was the period covered in the review? – quarterly
   3. Description of the review which was conducted? – Each direct payment is linked to a requirement to submit a regular return. The majority of service users with a direct payment have a prepayment card on which their payments are uploaded. Payments are reviewed on a regular basis to ensure payments are appropriate
   4. What was the value of the erroneous payments identified? We don’t hold a total figure therefore; this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000. In accordance with section 1.1 of the Act, this information is not held by Leicester City Council.
   5. Of which, how much was recovered? If an overpayment was made this would be recovered from future direct payments
   6. How much did the third-party charge for the review? Not applicable.

Direct Payments

1. Please provide the Councils spend and number of patients on social care Personal Budgets for two financial years (16/17 and 17/18)

|  |  |  |
| --- | --- | --- |
|  | No. of Service Users with a direct payment | Direct Payment Spend (£) |
| 2016/17 | 2166 | 22.1m |
| 2017/18 | 2283 | 25.4m |

1. Does the council have any targets associated to the expansion of patients receiving a PHB?
   1. If so, please provide detail of the targets (please include if applicable, detail of the proportion increase or target number and the year set to achieve)

There are no targets therefore; this letter acts as a refusal notice under section 17.1 of the Freedom of Information Act 2000. In accordance with section 1.1 of the Act, this information is not held by Leicester City Council.

1. Does the council use any third-party system to process direct payment? No
   1. If yes, please state the third-party system Not applicable
   2. Contract start date Not applicable
   3. Contract end date Not applicable
   4. Annual cost to the council for this system in 17/18? Not applicable

Note: Leicester City Council do not use any third party system to manage direct payments, but do commission Direct payment support services; these are commissioned services to help individuals manage their payments across a range of disciplines.

1. Do patients receiving a direct payment have to evidence their spending?
   1. If yes, please provide detail on this process

If direct payment is sent to a private bank account the individual has to send in a regular return, either quarterly, half yearly or annually.

Social Care Spend and Patient Numbers

1. Please provide the number of organisations which provide social care services to the council by setting type, and the associated cost to the council for these services for 16/17 and 17/18

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Setting/Provider Type | 2016/17 –  No. of organisations | 2016/17 – Cost to the council | 2017/18 –  No. of organisations | 2017/18– Cost to the council |
| Nursing Homes | 220 | £4.8m | 219 | £3.8m |
| Residential Care Homes | 1644 | £37.1m | 1559 | £39.2m |
| Domiciliary Care Providers | 2440 | £12.3m | 2424 | £11.9m |
| Supported Accommodation | 425 | £nil | 414 | £nil |

1. Please provide the **number of patients** receiving social care support for 16/17 and 17/18 split by the following types of care:

|  |  |  |
| --- | --- | --- |
| Care Type | 2016/17 | 2017/18 |
| Physical support | 2778 | 2770 |
| Sensory support | 63 | 60 |
| Support withy memory and cognition | 370 | 317 |
| Learning Disability Support | 589 | 579 |
| Mental Health Support | 810 | 772 |
| Other | 119 | 118 |
| Total | 4729 | 4616 |