

Subject: FW: Grey Ferrers Care Pathway Proposal
Date: 16 April 2020 18:47:19

FYI: revision to terms and price as discussed.
Best

From:
Sent: 16 April 2020 17:26
To:
Cc:
Subject: RE: Grey Ferrers Care Pathway Proposal
Hi
Yes , sorry forgot to delete that.
Kind Regards

Commissioned Services Team

[@hc-one.co.uk](mailto:hc-one.co.uk)

W hc-one.co.uk



HC-One, Southgate House, Archer Street, Darlington, DL3 6AH



From: @leicester.gov.uk
Sent: 16 April 2020 17:23
To: @hc-one.co.uk
Subject: RE: Grey Ferrers Care Pathway Proposal

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Thanks presumably point 8 is now no longer applicable? Appreciate the swift turnaround on this.
Best

From: @hc-one.co.uk
Sent: 16 April 2020 17:17
To: @leicester.gov.uk;
Cc: @hc-one.co.uk;
@leicester.gov.uk;
@hc-one.co.uk;
@hc-one.co.uk

Subject: RE: Grey Ferrers Care Pathway Proposal

Hello Again

Following the update form regarding uncertainty of PPE support , we would have to revise our weekly fee to reflect a 33% uplift after all.

Therefore the weekly fee for this pathway would be £805 per week

Localised Elements for Grey Ferrers

All SU's are medically fit for discharge

1. Residential care needs only
2. Trusted Assessor referral , then review screening by Home Manager or HC-One Assessor for suitability
3. 7 day admissions , up to 6pm (Service Users need to be on transport by 5.40 pm due to shift change)
4. Covid testing of all Service Users and or date of onset of symptoms
5. Service leaflet to be drafted by Commissioner advising SU re isolation and summary of the pathway
6. All Service Users (SU's) to undergo 14 isolation
7. All SU's to have at least 14 days TTO's (including dressings and fluid thickeners)
8. All SU's to have 14 days full PPE to support barrier nursing (we will not accept admission without this)
9. GP Inreach support – electronic weekly clinic and ad-hoc telemedicine support and visits
10. Equipment to facilitate discharge supplied arranged by discharge team prior to or on discharge
11. Community ANP and /or Palliative Care Team Support (LHFT)
12. LCC Social Worker input – to arrange ongoing care via telephone or video conference

Kind Regards

Commissioned Services Team

[@hc-one.co.uk](mailto:hc-one.co.uk)



HC-One, Southgate House, Archer Street, Darlington, DL3 6AH



From:

Sent: 15 April 2020 13:40

To: [<@leicester.gov.uk>](mailto:@leicester.gov.uk);

[<@leicester.gov.uk>](mailto:@leicester.gov.uk)

Cc: [<@hc-one.co.uk>](mailto:@hc-one.co.uk);

[<@hc-one.co.uk>](mailto:@hc-one.co.uk)

[<@hc-one.co.uk>](mailto:@hc-one.co.uk)

[<@hc-one.co.uk>](mailto:@hc-one.co.uk)

[<@hc-one.co.uk>](mailto:@hc-one.co.uk)

Subject: FW: Grey Ferrers Care Pathway Proposal

Hi

It was good to speak with you regarding the revised proposal for Grey Ferrers, I have been in touch with our MD to summarise the model :

Design Model Summary

10 -15 Residential block bed contract for step down beds on the Stewarthay Community at Grey Ferrers

Weekly fee £775 (28% uplift on residential rate to reflect Covid related costs and 7 day working)

We have reduced the 33% uplift by 5% as PPE will be supplied for every admission

Please see admission criteria attached

Localised Elements for Grey Ferrers

All SU's are medically fit for discharge

1. Residential care needs only
2. Trusted Assessor referral , then review screening by Home Manager or HC-One Assessor for suitability
3. 7 day admissions , up to 6pm (Service Users need to be on transport by 5.40 pm due to shift change)
4. Covid testing of all Service Users and or date of onset of symptoms
5. Service leaflet to be drafted by Commissioner advising SU re isolation and summary of the pathway
6. All Service Users (SU's) to undergo 14 isolation
7. All SU's to have at least 14 days TTO's (including dressings and fluid thickeners)

8. All SU's to have 14 days full PPE to support barrier nursing (we will not accept admission without this)
9. GP Inreach support – electronic weekly clinic and ad-hoc telemedicine support and visits
10. Equipment to facilitate discharge supplied arranged by discharge team prior to or on discharge
11. Community ANP and /or Palliative Care Team Support (LHFT)
12. LCC Social Worker input – to arrange ongoing care via telephone or video conference

Please email to confirm this is agreeable.

Kind Regards

Commissioned Services Team

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HC-One, Southgate House, Archer Street, Darlington, DL3 6AH



From: @leicester.gov.uk

Sent: 08 April 2020 08:57

To: @hc-one.co.uk

Cc: @leicester.gov.uk @hc-one.co.uk

@hc-one.co.uk

@hc-one.co.uk

Subject: RE: Grey Ferrers Care Pathway Proposal

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Thanks really appreciate you checking re the hours of op and confirming re Nursing.

Best

Social Care and Education

Leicester City Council

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From: @hc-one.co.uk

Sent: 08 April 2020 08:49

To: @leicester.gov.uk

Cc: @leicester.gov.uk @hc-one.co.uk

@hc-one.co.uk

@hc-one.co.uk

Subject: RE: Grey Ferrers Care Pathway Proposal

Hi

Re the 7.30pm we would need to check with Ops to see if this is OK.

The 7am -7pm mirrors our nursing shifts , and the national guidance so may not work.

The unit at Grey Ferrers is a nursing care community

Commissioned Services Team

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HC-One, Southgate House, Archer Street, Darlington, DL3 6AH



From: [@leicester.gov.uk](mailto:leicester@gov.uk)

Sent: 08 April 2020 08:25

To: [@hc-one.co.uk](mailto:hc-one@co.uk)

Cc: [@leicester.gov.uk](mailto:leicester@gov.uk) [@hc-one.co.uk](mailto:hc-one@co.uk) [@hc-one.co.uk](mailto:hc-one@co.uk)

Subject: RE: Grey Ferrers Care Pathway Proposal

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Morning

Quick one – we discussed this yesterday and are progressing the necessary approval our end for this idea. I do need to ask that instead of a 7am to 7pm we move to mirror the discharge hub times – they are 8am until 8pm so this was raised yesterday as we would need to be able to make placements within those timescales.

Can you accommodate? I'd missed this detail so I am sorry.

Hope this is okay. Suggest last discharge from hospital would move to 7.30pm but do let me know.

Can you also advise re staffing – could be classed as a nursing/residential placement – I was asked that question and need to clarify that too. I know you have nursing provision but I didn't want to assume. If we need to place an individual with nursing needs then could the health transfer team do that into this unit?

Thanks

Hoping to have some confirmation for you shortly.

Best

Social Care and Education

Leicester City Council

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From: [@hc-one.co.uk](mailto:hc-one@co.uk)

Sent: 06 April 2020 17:08

To: [@leicester.gov.uk](mailto:leicester@gov.uk)

Cc: [@leicester.gov.uk](mailto:leicester@gov.uk) [@hc-one.co.uk](mailto:hc-one@co.uk)

[@hc-one.co.uk](mailto:hc-one@co.uk)

[@hc-one.co.uk](mailto:hc-one@co.uk)

Subject: Grey Ferrers Care Pathway Proposal

Hi

It was lovely to speak to you earlier.

We would be very happy to progress the discussions around a new 10-15 step down nursing care pathway at Grey Ferrers.

This would be a block contract for 3+3 months in duration initially.

Design Model Summary

Please see admission criteria attached

Localised Elements for Grey Ferrers

7 day admissions , up to 7pm (pts ned to be on transport by 6.30pm)

All pts have at least 14 days TTO's (including dressings and fluid thickeners)

GP Inreach support – weekly clinic and ad-hoc telemedicine support and visits

Equipment to facilitate discharge supplied by Commissioner

Community Palliative Care Team Support (LHFT)

LCC Social Worker input – to arrange ongoing care via telephone or video conference

Please call to discuss further.

Kind Regards

Commissioned Services Team

[@hc-one.co.uk](mailto:hc-one.co.uk)

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HC-One, Southgate House, Archer Street, Darlington, DL3 6AH



From: @leicester.gov.uk>

Sent: 06 April 2020 15:48

To: @hc-one.co.uk>

Cc: @hc-one.co.uk>

@leicester.gov.uk>

Subject: RE: Calendar invite

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Hi

Please accept my apologies for the ICT glitches earlier. I have received feedback from and want to take this opportunity to say thank you both for your help at this difficult time

Kind regards

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Social Care & Education
Leicester City Council**

www.leicester.gov.uk

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From: [<@hc-one.co.uk>](mailto:@hc-one.co.uk)
Sent: 06 April 2020 10:52
To: [<@leicester.gov.uk>](mailto:@leicester.gov.uk)
Cc: [<@hc-one.co.uk>](mailto:@hc-one.co.uk)
Subject: Calendar invite

Hi ,
Could you please forward calendar invite for call to
well to join us at 1pm.
Many Thanks

[<@hc-one.co.uk>](mailto:@hc-one.co.uk) as

Area Director

hc-one.co.uk

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HC-One, Southgate House, Archer Street, Darlington, DL3 6AH



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