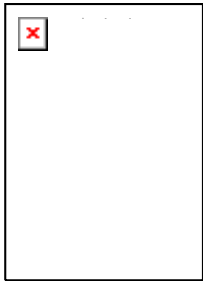

From:
Sent: 27 April 2023 08:17
To:
Subject: FW: New Case:

Hello please see enquiry below, can we possibly arrange a day & time for next week for an assessment to see if these bins can be changed over. If you let me know I'll contact the landlord.

Thank you

From: @leicester.gov.uk>
Sent: 26 April 2023 15:56
To: @leicester.gov.uk>
Subject: New Case:



Waste Management General Enquiry

[Click to go to task](#)

Submission data

Please record the contact channel:

Please record the contact channel
Email/Eform

Enquiry Details:: From:
Sent: 25/04/2023 11:48:52
To: customer.services@leicester.gov.uk
Subject: Paladin Waste Bins. Brian and Sidney Court Norwich road Leicester LE40LR

Dear sirs,

I would like to apply for a new bin system at the above address as the owner of both building , the present system is that all flats have their own black general waste bin and a blue recycle bin , in total 20 bins are emptied every week and the bins are left in the drive way which blocks vehicle access. A new system of 2 Paladin bins one for general waste and one for recycle would be a better option for all . please advise.

Action Taken::

Thank you for your enquiry form sent to Leicester City Council customer services team.

I have forwarded your email to our Waste Management department who will look into this matter within 5 working days and contact you directly.

If you're struggling with the rise in living costs, use our website to find out if you are entitled to any benefits or support

Don't miss out – go to www.leicester.gov.uk/betteroff

Keep up to date with council news and events through our Your Leicester newsletter. You can also follow us on Twitter and Facebook.

Yours sincerely

Leicester City Council
Customer Service
Email: customer.services@leicester.gov.uk
Website: www.leicester.gov.uk/waste

Agent Details:

Is the enquiry being made on behalf of someone else?
No

Customer details:

Title	First name	Surname	Phone number	Mobile number	Email address

Customer Address:

Flat	House number	Street	Town	County	Postcode

UPRN:

:

From:
Sent: 17 May 2023 12:18
To:
Subject: Fw: New Case:

Hi please let me know when you are collecting the bins as they are still on site, regards

From:
Sent: 05 May 2023 07:21
To: @leicester.gov.uk>
Subject: Re: New Case:
Hi

thank you for delivering the new bin, please can you also let me have two keys so I can keep them locked

Regards

From: @leicester.gov.uk>
Sent: 28 April 2023 12:51
To:
Subject: FW: New Case:

Dear Resident, thank you for your enquiry below. We would firstly like to do a risk assessment of the site to see what appropriate sized bins we are looking at. Please can you confirm total number of flats & bedrooms. Myself and a member from Biffa are looking to visit the site below on Tuesday 2nd May at 10:45am. Hope this is ok.
Kind Regards

Waste Management

You can also follow us on [Twitter](#) and [Facebook](#).
www.leicester.gov.uk/recycling

Leicester City Council Privacy Notice: Any personal data that you provide will be processed in accordance with current data protection laws. It will be used by Leicester City Council and our partners to deliver and improve services and fulfil our legal duties. We will not disclose any personal information to anyone else unless required or allowed to do so by law. Read more about how we use personal data in our Privacy Notice on our website: www.leicester.gov.uk

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From:
Sent: 05 May 2023 08:26
To:
Subject: FW: New Case:

Hi with regards to our site visit at Norwich Road flats please can you provide 2 keys to the landlord

Thanks

From:
Sent: 05 May 2023 08:22
To: @leicester.gov.uk>
Subject: Re: New Case:

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thank you for delivering the new bin, please can you also let me have two keys so I can keep them locked

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From:
Sent: 17 May 2023 12:27
To:
Subject: Norwich Road Flats

Hi traffic, the new 1100 Litre bins have been delivered however all the other bins (240 & 360) bins are still on site. Please can these bins be collected please. It was on the bin schedule. Please let me know when done and a photo please so I can let the agent know.
Thanks

From: @leicester.gov.uk>
Sent: 05 May 2023 08:26
To:

Subject: FW: New Case:

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