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| Solution | Supplier | Brand | Description of the contract & Modules | Number of Users/Licenses | Annual Spend | Contract Duration | Contract Start Date | Contract Expiry | Contract Review Date |
| ERP | Not used | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| CRM | Granicus | Achieve | SAAS ( annual licence, support and hosting )  for achieve Achieve/ Achieve Self, Eforms, Payment connector | 79 FTE Staff licences, unlimited public | £69,000 | 10 years | 14/03/2017 | 13/03/2027 | 10/01/2022 |
| Human Resources (HR) and Payroll | Midland HR | I-Trent | Core solution suite of modules hosted off site with supplier, with support and upgrades included  Human Resources  Payroll  Self Service  Recruitment  Organisation Charts | Enterprise Site Licence Perpetual- Currently 86 Full back end users, unlimited staff portal access | £197,000 | 6 years | 01/02/2019 | 31/01/2025 | 31/01/2023 |
| Finance Software | G7 Business Solutions | Unit 4 Business World | Resource Management System (RMS) perpetual licence with support and upgrades included and hosted by Leicester City Council . Modules are;  Financials  •Accounts payable  •Accounts receivable  •Bank reconciliation  • Budgeting & Forecasting  • Cash accounting  • CIS  • VAT  • General ledger  • Legal debt recovery  Procurement/logistics  •  Purchasing  • Inventory management  Projects  • Resource planning  • Timesheets  •  Works orders  • Costing and Billing  Reporting  • Integrations for Microsoft Word and Excel  • Browser reports  • Enquiries | Enterprise Site Licence Perpetual | £72,000 | 8 years | 01/03/2022 | 28/02/2030 | TBC |