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| Solution  | Supplier  | Brand  | Description of the contract & Modules  | Number of Users/Licenses | Annual Spend | Contract Duration | Contract Start Date | Contract Expiry | Contract Review Date |
| ERP  | Not used | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| CRM  | Granicus  | Achieve  | SAAS ( annual licence, support and hosting )  for achieve Achieve/ Achieve Self, Eforms, Payment connector  | 79 FTE Staff licences, unlimited public | £69,000 | 10 years  | 14/03/2017 | 13/03/2027 | 10/01/2022 |
| Human Resources (HR) and Payroll | Midland HR | I-Trent | Core solution suite of modules hosted off site with supplier, with support and upgrades included Human ResourcesPayrollSelf ServiceRecruitmentOrganisation Charts | Enterprise Site Licence Perpetual- Currently 86 Full back end users, unlimited staff portal access  | £197,000 | 6 years  | 01/02/2019 | 31/01/2025 | 31/01/2023 |
| Finance Software | G7 Business Solutions  | Unit 4 Business World | Resource Management System (RMS) perpetual licence with support and upgrades included and hosted by Leicester City Council . Modules are;Financials•Accounts payable•Accounts receivable•Bank reconciliation• Budgeting & Forecasting• Cash accounting • CIS• VAT• General ledger• Legal debt recoveryProcurement/logistics•  Purchasing• Inventory managementProjects• Resource planning• Timesheets•  Works orders• Costing and Billing Reporting• Integrations for Microsoft Word and Excel• Browser reports• Enquiries | Enterprise Site Licence Perpetual  | £72,000 | 8 years  | 01/03/2022 | 28/02/2030 | TBC  |